



GENERAL CONDITIONS OF TRANSPORT FOR CONSIGNORS

The following prerequisites apply to all consignors if transportation services are utilised via BCA:

1. The transport is generally already commissioned together with the marketing of the vehicle when transmitting the vehicle data. The reported vehicle data must hereby correspond to the minimum requirements of the agreement/process recording.
2. The provision of the vehicle being marketed must be guaranteed on collection. This includes: Keys made available, vehicle easily accessible and roadworthy; consignor's signature on delivery slip.
3. The actual location(s) for collection of the vehicle(s) must be clearly indicated by the consignor in the marketing order.
4. The offered or agreed collection times may deviate occasionally due to force majeure or seasonal fluctuations.
5. BCA or a logistics provider commissioned by BCA register the collection of the commissioned vehicle(s) in advance with the consignor. The consignor must be accordingly available.
6. If the vehicle is not ready at the time of collection and collection is therefore not possible, an empty run is calculated. At the same time, the triggering of a marketing order means that the vehicles are ready for collection from this time.
7. The consignor is to indicate during the commissioning that the vehicles to be transported in the marketing order are not roadworthy. Vehicles which are not roadworthy fall into the category of special transports and are handled separately. Should failure to provide details result in an empty run, the costs resulting from this are further charged to the consignor.
8. The maximum loading time for a complete load is 1 hour and 15 minutes, that means 1 - 8 vehicles per loading factor. Accordingly, the loading of an individual vehicle including provision by the consignor may only last a maximum of 10 minutes. If this time frame is exceeded at the fault of the consignor, BCA will calculate an administration fee of 120.00 EUR net for each commenced hour. Longer loading times may lead to a delay of already commissioned transports and the agreed collection times may be exceeded.
9. Replacement vehicles upon collection can only be provided after consultation between BCA and the consignor. An administration fee of 25.00 EUR net is also calculated for each vehicle due to administrative expenses. The order for the originally reported vehicle is cancelled in this case and the consignor must recommit this order itself.
10. The transport/provision of further, additional vehicles is only possible for any collection if the corresponding capacities are available. This also requires consultation between BCA and the consignor. This also incurs an administration fee of 25.00 EUR net per vehicle.
11. The consignor or its fleet manager may not act autonomously in the processing of the transport order, rather only in consultation with BCA. The fleet manager must be clearly defined.
12. Empty runs must be reported to BCA by the consignor. BCA will invoice for the resulting transport costs according to its currently valid price list. Empty runs may lead to a delay of already commissioned transports and the agreed collection times may be exceeded.
13. It is only possible to cancel an order on the same day as it is commissioned. Subsequent cancellation is not permitted, however, BCA is authorised in this case to impose a cancellation fee of 75.00 EUR net. If the vehicle has already been planned by the forwarding agent, the transport costs incurred for an empty journey are to be reimbursed. Cancellations may lead to a delay of already commissioned transports and the agreed collection times may be exceeded.